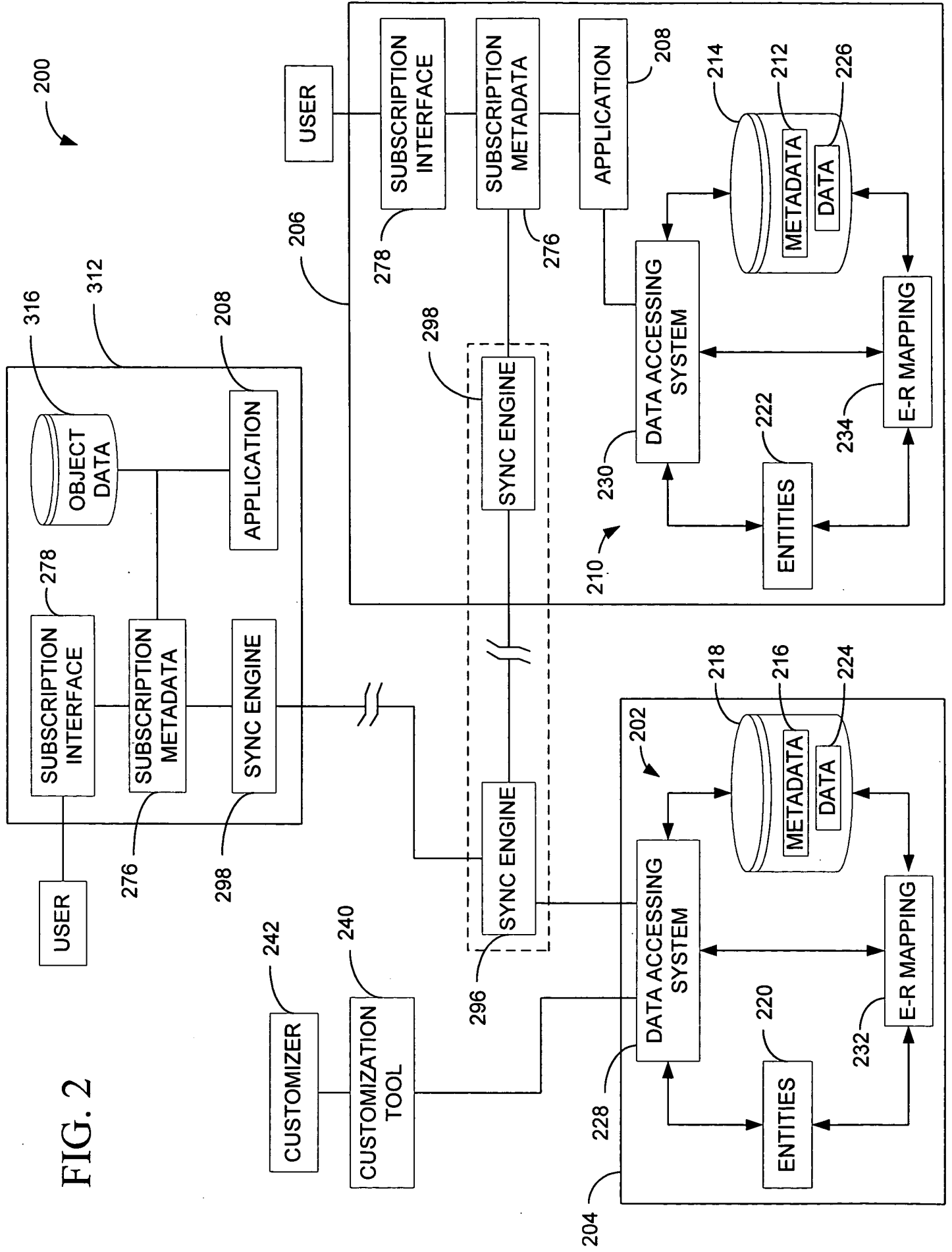


FIG. 1

FIG. 2



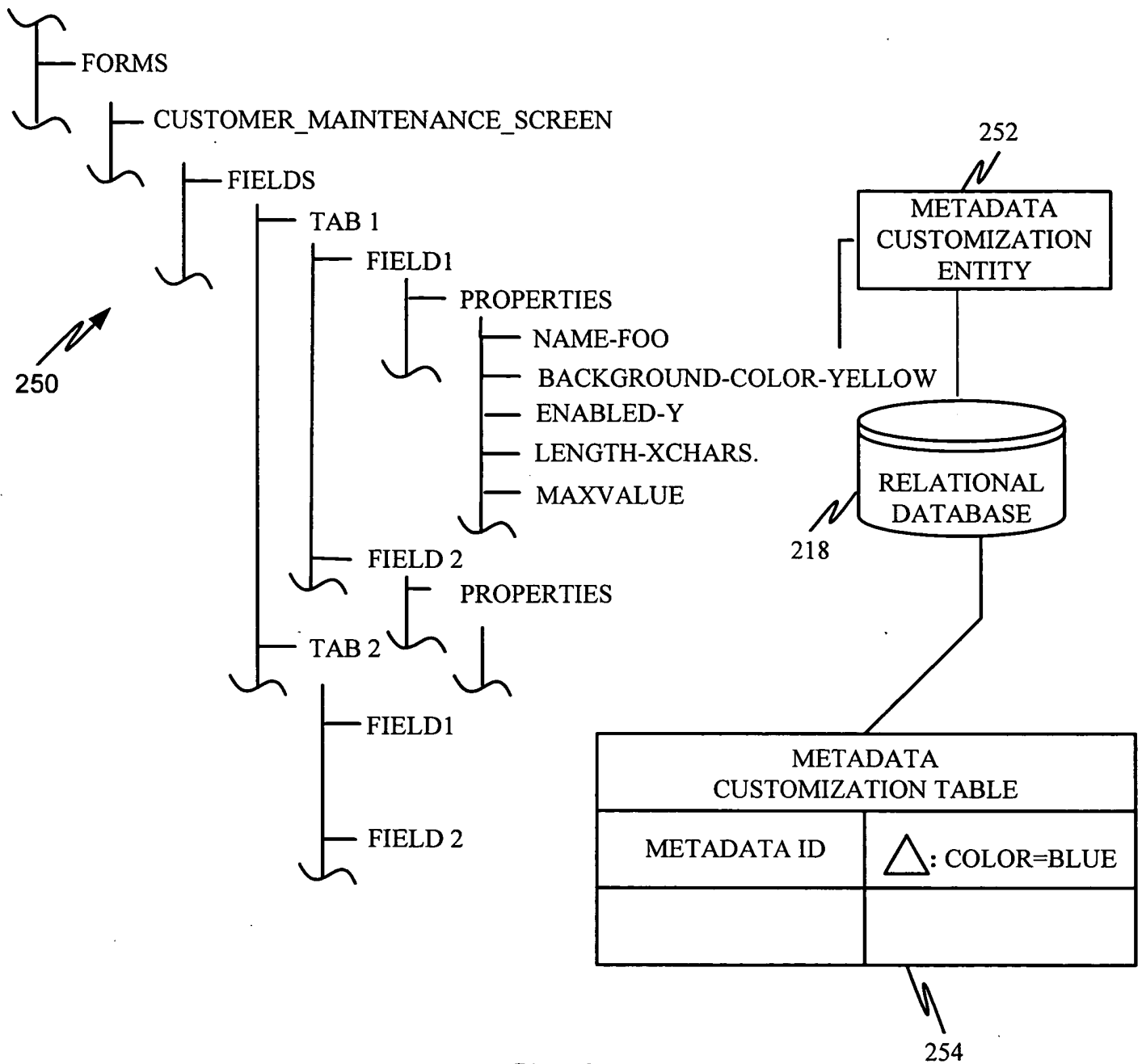


FIG. 3

## Example MBS Standard

Customer

Actions Tools Window Help

Summary | Addresses | Order Summary | Payment | Other

Contact Summary

ID: \_\_\_\_\_

Name: \_\_\_\_\_

Key/Contact: \_\_\_\_\_

Main Phone: \_\_\_\_\_

Main Addr: \_\_\_\_\_

Order Summary

# Open Orders: \_\_\_\_\_

# \$ Open Orders: \_\_\_\_\_

\$ Spend YTD: \_\_\_\_\_

Customers do not generally have open orders so:

- Removed standard fields
- Added Last purchase information

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## Example after Customizations

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Customer

Actions Tools Window Help

Summary | Addresses | Order Summary | Payment | Car Preferences | Other

Contact Summary

ID: \_\_\_\_\_

Name: \_\_\_\_\_

Key/Contact: \_\_\_\_\_

Main Phone: \_\_\_\_\_

Main Addr: \_\_\_\_\_

Order Summary

Last Purchase: \_\_\_\_\_

Last Purchase Date: \_\_\_\_\_

Added Car Preference information

FIG. 4

Customer

Actions Tools Window Help

Summary | Addresses | Order Summary | Consolto | Service Information | Other |

Contact Summary

ID:

Name:

Key Contact:

Main Phone:

Main Addr:

Order Summary

# Open Orders:

\$ Open Orders:

\$ Spend YTD:

Service Summary

Preferred Technician:

Service Notification: ☐

Type of Notification:

Fig. 5

Customer Actions Tools Window Help

Summary Addresses Order Summary Payment Car Preference Service Information Other

Alerts Conso to

Conso to Summary

ID: \_\_\_\_\_

Name: \_\_\_\_\_

Key Contact: \_\_\_\_\_

Main Phone: \_\_\_\_\_

Main Addr: \_\_\_\_\_

Conso to

Order Summary

Last Purchase: \_\_\_\_\_

Last Purchase Date: \_\_\_\_\_

Service Summary

Preferred Technician: \_\_\_\_\_

Service Notification: ☒

Type of Notification: All

This is the same screen and customer entity with multiple customizations from multiple organizations!

FIG. 6

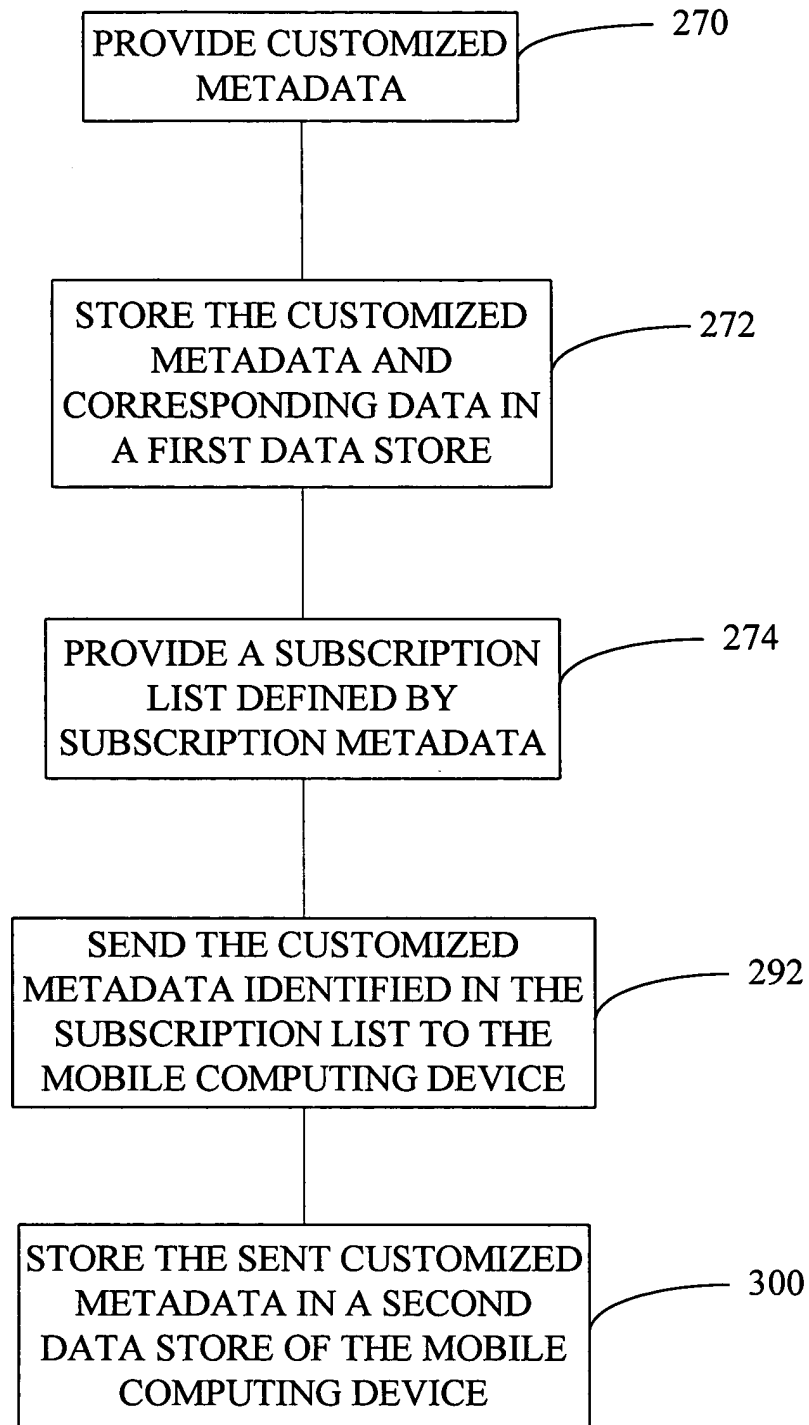


FIG. 7

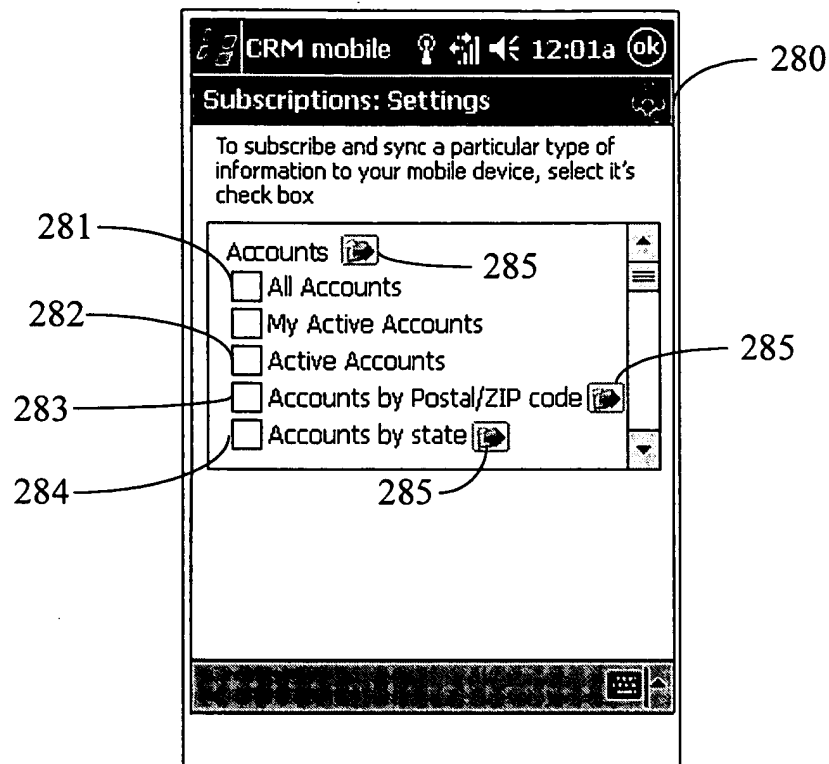


FIG. 8A

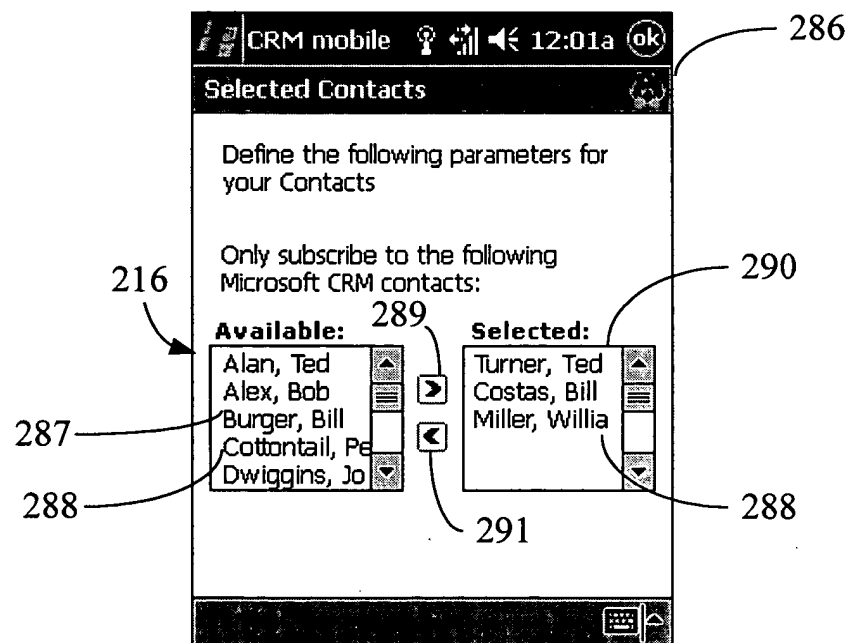


FIG. 8B



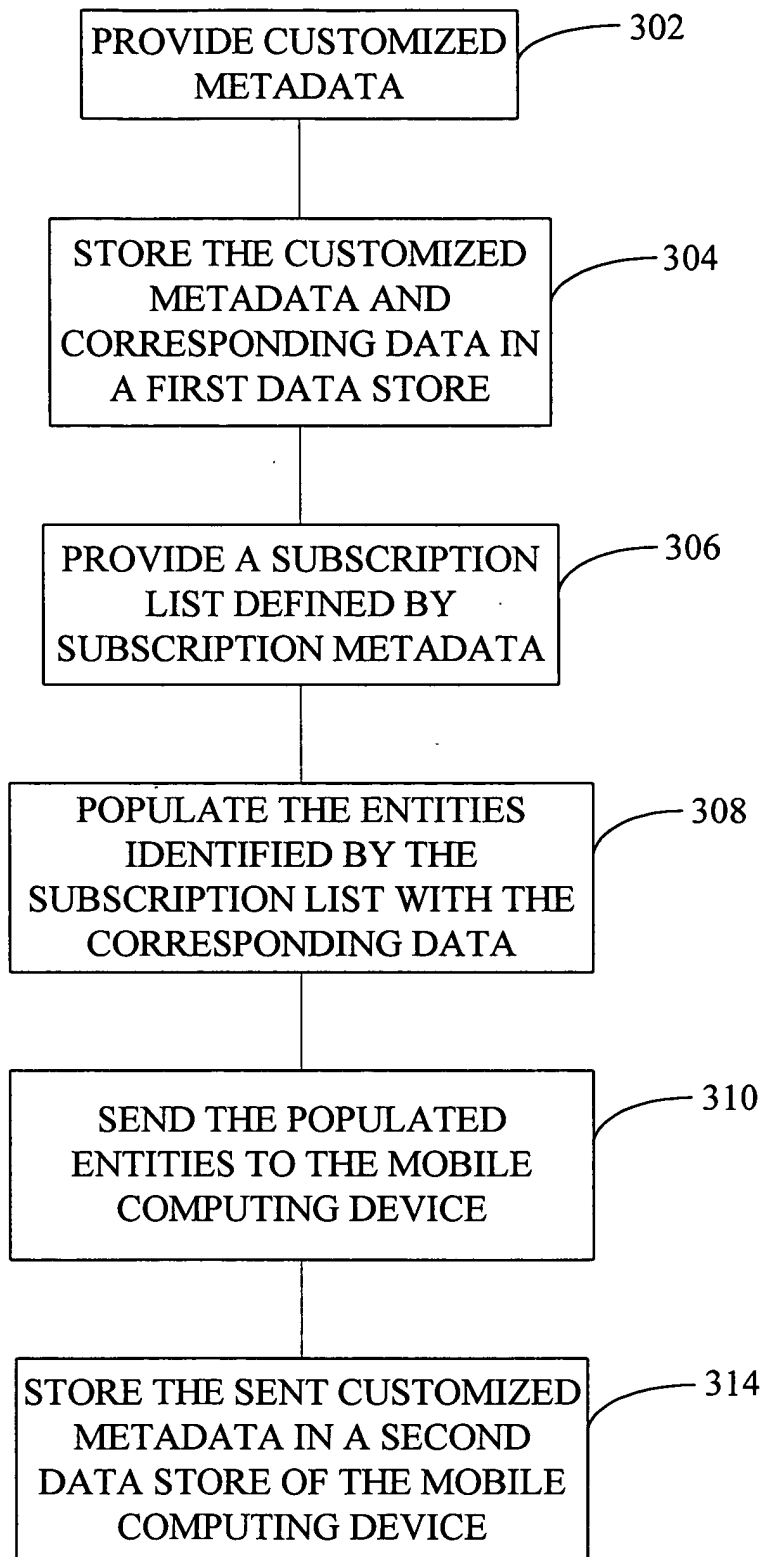


FIG. 9